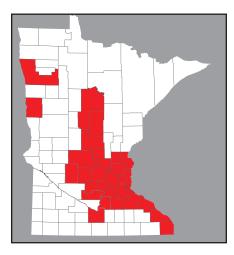


414 Nicollet Mall Minneapolis, MN 55401 Telephone: (800) 895-4999 Website: www.xcelenerav.com

OPERATOR OVERVIEW

Xcel Energy is a combination electricity and natural gas energy company, and we offer a comprehensive portfolio of energy-related products and services to more than 3.6 million electricity customers and 2 million natural gas customers. We have regulated operations in nine states and own more than 35,000 miles of natural gas distribution pipelines, and over 2,200 miles of natural gas transmission pipelines delivering natural gas to residential, commercial and industrial natural gas customers. In Minnesota, Xcel Energy provides natural gas to customers in 28 counties, with 9,300 miles of natural gas distribution pipeline and 74 miles of transmission pipeline.



COMMITMENT TO SAFETY, HEALTH **& ENVIRONMENT**

Xcel Energy is committed to the public's safety, health and the environment through protection, operation, maintenance and routine inspection of our natural gas facilities and pipelines in compliance with all applicable rules and federal regulations. Key personnel within areas of Xcel Energy's natural gas operations are trained to assure a safe response to gas operations and emergencies. We also conduct periodic leak inspections and patrol for activities near pipelines that could impact safety.

Xcel Energy's public education program is designed to prevent third-party damage to its pipelines as well as enhance the public's awareness of steps to take in the event of any pipeline emergency. Xcel Energy is a member of the Common Ground Alliance, a member-driven association committed to saving lives and preventing damage to underground infrastructure by promoting effective damage prevention practices, such as identifying the approximate location of pipelines. Since the leading cause of pipeline accidents is third-party damage caused by digging/excavation activities, Xcel Energy steadfastly supports industry and will continue to provide and enforce activities designed to prevent damage to its pipelines and protect the public.

Local employees of Xcel Energy's natural gas operations work in partnership with local emergency officials to ensure the public's safety. From a minor gas leak to a fire or explosion, this partnership and strengthened communication between emergency responders and Xcel Energy reduces the risk to the public, the emergency officials and our employees when an emergency natural gas situation develops.



EMERGENCY CONTACT: (800) 895-2999 (Gas) (800) 895-1999 (Electric)

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Electric		
Natural Gas	1971	115

MINNESOTA COUNTIES OF OPERATION:

noka	Meeker
enton	Morrison
lue Earth	Polk
arver	Ramsey
ass	Rice
hisago	Scott
lay	Sherburne
row Wing	Sibley
akota	Stearns
oodhue	Wabasha
ennepin	Waseca
anti	Washington
andiyohi	Winona
e Sueur	Wright
cLeod	

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Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.